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Rock Products Ltd.

“Dump” Delivery Conditions (and suggestions):

- No “A.M.” or “P.M.” guarantee for delivery (plan to install following day)
- Understandably you may not want to wait around all day for your delivery. For that reason, it would be preferable for deliveries to be pre-paid with accurate “dumping” instructions provided
- “COD’s” will not be shipped until contact is made with someone on site (please give all possible contact telephone numbers)
- Consistency of color and size may differ on natural products, therefore exchange charges will apply on “phone-in” orders (we suggest that you physically see the product currently in our yard, before ordering)
- Trucks will not drive on Concrete, exposed or asphalt driveways. However, they may back-up to the drive and dump on as best as possible (again plan ahead and organize loads accordingly)
- Anytime it is requested to drive on personal property it is ultimately up to the Driver to decide whether or not to proceed
- In an occurrence where the truck needs to cross City, County or Public Property, it is the Contractor or Home-Owner’s responsibility to obtain permission to do so and accept liability for any damage that may occur during the delivery process

“Picker” Delivery Conditions (and suggestions):

- No “A.M.” or “P.M.” guarantee for delivery (plan to install following day)
- Understandably you may not want to wait around all day for your delivery. For that reason, it would be preferable for deliveries to be pre-paid with accurate placement instructions provided
 - o If you are having a boulder delivered, please try to book your delivery for a day that you will be spending at home
- “COD’s” will not be shipped until contact is made with someone on site (please give all possible contact telephone numbers)
- The Picker provides a "roadside" delivery. Meaning, it will place the product in a reasonable location within its reach (20-24ft.) from the roadway. All other requests are ultimately up to driver whether or not to proceed
- In an occurrence where the truck needs to cross City, County or Public Property, it is the Contractor or Home-Owner’s responsibility to obtain
- permission to do so and accept liability for any damage that may occur during the delivery process

